



December 28, 2017

Web Announcement 1489

The Division of Health Care Financing and Policy (DHCFP) Dental Benefit Administrator (DBA) Onboarding Command Center

Effective **January 1, 2018**, LIBERTY Dental Plan of Nevada (LIBERTY) will be the new Dental Benefits Administrator (DBA) to serve recipients enrolled in a Managed Care Organization (MCO) in Washoe and Clark counties.

In preparation for the contract start date for the new DBA, the Division of Health Care Financing and Policy (DHCFP) will implement a DBA Onboarding Command Center. The purpose of the Command Center is to ensure an efficient and well-organized DBA implementation, promote continuity of care, decrease provider administrative burden, and foster robust stakeholder communication.

An e-mail (DBA_GOLIVE@dhcfp.nv.gov) and fax number (775) 684-3762 have been established for implementation issues. LIBERTY personnel will be on-site in Carson City during the first week of Command Center operations and available remotely, as needed, during the onboarding period.

Providers are asked to refer to the Frequently Asked Questions that are posted at the following link: <http://dhcfp.nv.gov/Resources/Resources/>. Should providers have any concerns or issues, please contact the Command Center using the email or fax provided.